CRITERION 5- STUDENT SUPPORT AND PROGRESSION

5.1 Student Support

Metric No.	Metric Particulars
5.1.4	The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertaking policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

DVV Clarifications

DVV Clarifications	HEI Response
The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases	A. All of the above

HEI Input:

DVV Clarifications	HEI Response
• Provide the circular/web-link/committee report justifying the objective of the metric.	• We have provided the annual report of the committee monitoring the activities and number of grievances in the preceding table serial no 4 for kind perusal and approval
• Provide Minutes of the meetings / Report of grievances from the concerned committee is essential.	• We have provided Minutes of the Meetings / Grievances Report in preceding table serial no 2 for kind perusal and approval
• Provide Statutory regulations/norms of UGC/SRA.	• We have provided the details of statutory/regulatory Committees and available in institutional website in the preceding table Serial No. 2,5 for kind perusal and approval

List of Documents uploaded:

Sl. No	Particulars of Uploaded documents	Link
1.	Certificate of the Head of the Institution	VIEW
2.	Details of statutory/regulatory Committees and Proof for Implementation of guidelines	ANTI_RAGGING Internal_Complaint_Committee SC_ST_Cell SGRC_Committee
3.	Mechanisms for Submission of Online/Offline Students' Grievances	VIEW
4.	Annual report of Committee Monitoring the activities	2022-23 2021-22 2020-21 2019-20 2018-19
5.	Link of Institutional Website	VIEW